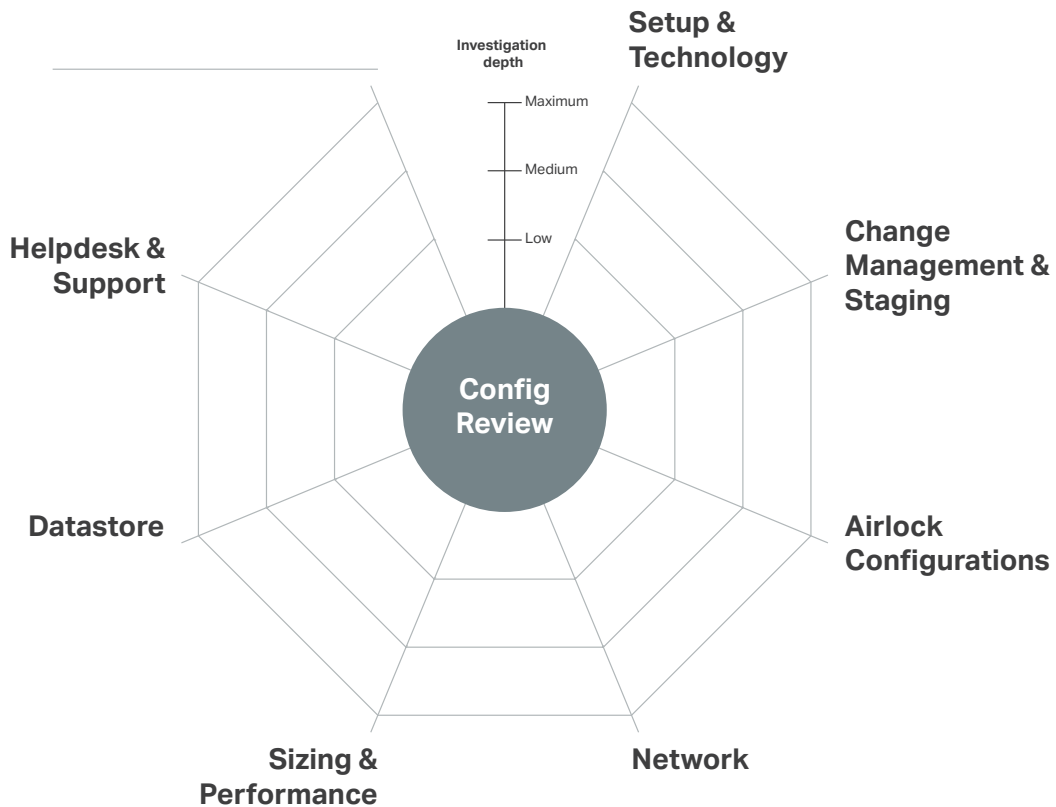# Setup and configuration review

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Optimizing your Airlock environment

Some of your Airlock installations may have a lengthy deployment history with certain parts of the configuration requiring a general overhaul while others may have been rendered obsolete. Additionally, following best practices is hard when project deadlines are tight.

Ergon therefore offers to review your Airlock configuration and system setup in order to improve stability, maintainability and reduce overall costs. To get the best results out of Airlock, it will hence be necessary for this review to include adjacent solutions and processes around Airlock components.

The following topics are available for review:

Investigation depth

Maximum

Medium

Low

Setup & Technology

Change Management & Staging

Airlock Configurations

Network

Sizing & Performance

Datastore

Helpdesk & Support

Config Review

Goal

Optimizing your Airlock setup

Focusing on Airlock Gateway and IAM components, your Airlock installations will be thoroughly examined to ensure maximum security and maintainability.

The final report will provide actionable recommendations on how to improve your Airlock setup and configuration. The ensuing system configuration will then serve as a solid foundation for addressing new technologies, processes and requirements of your business.

Analysis

The following approach will be taken to create the report as well as define the next steps.

Inventory

All software and hardware components related to Airlock will be listed in an inventory including version numbers, sizing and support expiration dates.

Interviews

To gather all of the above mentioned information, interviews with key stake holders will be conducted. This may also include project managers, developers, network engineers, operators and help-desk employees. If a partner is involved, access to their resources will be required as well.

Use cases such as self-registration, token assignment and user clean-up will be reviewed.

Configuration

The configuration of Airlock Gateway and IAM is key. Access to the Airlock Gateway Configuration Center, the IAM Admin App and Config Editor will therefore be necessary.

Configuration items such as certificates, rules, roles, filters and exceptions will be analysed.

Outcome

A report assessing the state of your installation will be delivered to you upon conclusion of the review. Potential risks as well as indications on the severity of the findings will be listed, enabling you to improve your setup based on a prioritized task list.

Costs

Depending on the desired scope and depth of the investigation, the estimated time required will be around 2–10 days.

Please contact **order@airlock.com** for an offer.